## Person Specification
### Housekeeping Supervisor

<table>
<thead>
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<th>Essential</th>
<th>Desirable</th>
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| Qualifications, experience and background | • Proven experience of cleaning to high standards  
• Previous team leading experience and demonstrable experience of working towards targets and objectives | • Experience of cleaning in a College or Accommodation environment in a supervisory role  
• Level 2 Cleaning and Support Services or team leading qualification |
| Specific knowledge/skills (technical) | • Able to achieve and maintain high standards of cleanliness  
• Knowledge of basic Health and Safety guidelines  
• Knowledge of COSHH and the safe use of chemicals  
• Basic computer skills | • First Aid trained |
| Personal attributes | • Able to communicate with all levels of personnel  
• Able to prioritise varied and demanding workload  
• Reliable, with a methodical and thorough approach  
• Observant and able to report/follow up on areas of concern |   |
| Team and management skills | • Able to work with and as part of a team  
• Proven ability to motivate people  
• Good verbal and written skills  
• Good communication skills and ability to communicate with a diverse range of people |   |
| Other | • Flexibility is needed due to the requirements of the business especially during summer months (June to September) when weekend working is essential  
• Desire to learn new skills  
• This position requires a Disclosure and Barring Service Check |   |