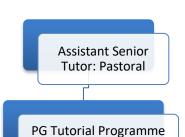
Job Title: Postgraduate Tutorial Programme

Coordinator (Tutor)

Reporting To: Assistant Senior Tutor: Pastoral



Coordinator

Post holder:

## Main Purpose of Role/Overview:

The Postgraduate Tutorial Programme Coordinator will play a leading role in the College's tutorial provision for all Postgraduate students but with a particular focus on incoming Masters students. They will design and deliver a group tutorial programme covering careers, mental health support and finance, amongst other topics, for these students, as well as supporting the team of Part-Time Postgraduate tutors. The Coordinator will play an active role in college life and attend key college events such as Graduate Induction, Matriculation, and Graduations.

Alongside these duties and responsibilities, the Tutorial Programme Coordinator will be allocated a 'side' of Taught Masters tutees who they will advise and signpost as necessary on aspects of health, welfare, and finance. The Postgraduate Tutorial Programme Coordinator must work closely with the Part-Time Postgraduate Tutors, the Undergraduate Tutorial Programme Coordinator, Assistant Senior Tutor: Pastoral, and the Senior Tutor.

#### Main Responsibilities & Duties:

- Design and deliver the Postgraduate Tutorial Programme.
- Initiate and oversee support procedures where appropriate in discussion with the Assistant Senior Tutors and Senior Tutor.
- Use the Case Management System, currently Cliniko, to keep accurate and up to date records of student interactions.
- Attend regular Pastoral Team meetings.
- Work with the SpLD Practitioner to ensure Student Support Documents (SSDs) are up to date.
- Work with the Student Office supporting students with applications for exam arrangements.
- Support both tutors and tutees in navigating College and University policies and procedures, for example hardship applications, applications to disregard terms, disciplinary matters, and exam arrangements.

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- Work closely with the Student Office as first point of contact for students.
- Work Closely with the Pastoral Team.
- Provide out of hours support to all students as part of the Duty Tutor Rota.
- As required, perform day Duty Tutor responsibilities.
- Attend college events such as Formal Halls, Matriculation, Induction and Graduation.
- Attend relevant training courses to ensure knowledge and skills are kept up to date.
- Deputise for Assistant Senior Tutor: Pastoral when appropriate.
- Perform tutor duties.

The above is not an exhaustive list of duties. The post-holder may be asked to take on different tasks as required, and all Tutorial Coordinators are expected to work collaboratively to support the overall work of the College

#### Scope/size of role (budgets, people, etc):

### Significant internal/external relationships:

**Internal:** Part Time Tutors, UG Tutor Programme Coordinator, Assistant Senior Tutors, Senior Tutor, Student Office, Data and Procedures Officer, Mental Health Practitioner, College Nurse, SpLD Practitioner, Student Finance Coordinator.

**External**: University Student Services; Harassment and Violence Support Services, Access and Disability Resource Centre, University Counselling Service, Mental Health Advisors, and Wellbeing Service.

	Time duration:
Agreed by Manager :	
Agreed by post holder :	
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# Person Specification – Postgraduate Tutorial Programme Coordinator

	Essential	Desirable
Qualifications, experience and background	<ul> <li>Educated to Master's Degree Level</li> <li>Experience of working with students on higher education programmes.</li> <li>Experience of supporting students in a pastoral capacity including those with complex needs or experiencing particular difficulties.</li> </ul>	<ul> <li>Experience working within Collegiate         Cambridge</li> <li>A recognised counselling or listening skills qualification.</li> <li>PHD qualification</li> <li>Awareness and knowledge of safeguarding principles</li> </ul>
Specific knowledge/skills (technical)	<ul> <li>An interest in and enthusiasm for working with students.</li> <li>Experience designing and delivering programmes or schemes of work.</li> <li>Insight into the challenges Postgraduate students face within the higher education sector.</li> <li>Excellent record keeping skills.</li> <li>Understanding of duty of care and data protection</li> <li>Highly organised, with an ability to multitask, work under pressure and to tight deadlines</li> <li>Excellent IT skills including Microsoft Word, Excel, and database management.</li> <li>Experience of producing written reports to a high standard</li> </ul>	
attributes	<ul> <li>Excellent oral and written communication skills</li> <li>Committed to high professional standards.</li> <li>Friendly approach and high levels of customer service</li> <li>Demonstrates accountability.</li> <li>Willingness to embrace change.</li> <li>Resilient, with the ability to exercise judgement and use initiative.</li> <li>Ability to manage sensitive and confidential issues and to remain discreet, calm, and professional.</li> </ul>	
Team and management skills	Able to work well as part of a broad welfare team and take initiative when necessary.	Experience coordinating or leading a team
Other	Willingness to adopt a flexible and collaborative approach to tasks	Clean driving licence

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